

**Title:** Update Report – Pioneer progress

**Wards Affected:** All

**To:** Health & Wellbeing Board      **On:** 2<sup>nd</sup> October 2014

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## 1. Background

Pioneer comprises 2 specific projects: the Frailty Hub in Newton Abbot to increase the number of patients who are proactively case-managed at home and; the Torquay Children's Hub developing a locality hub of community services closer to home for all. These Pioneer projects are part of a range of JoinedUp activities and projects to deliver better outcomes for patients and people through fully integrated working across health and social care in South Devon and Torbay. This report provides an update on recent achievements.

### 1.1 Achievements since last meeting

#### Frailty Hub

- The Hub Board was set up in February and all stakeholders were briefed at an event in April.
- A definition of frailty and a cohort of patients who will be managed through the Hub have been agreed.
- A process mapping event took place in July and a set of metrics for outcomes measuring have been agreed.
- A specialist frailty GP was recruited in September.
- Teignbridge Community Voluntary Sector (CVS) is recruiting a Neighbourhood Connector to be located within Care Direct Plus, dealing with enquiries from people who are not eligible for statutory services to direct them to early help and advice and prevent their needs escalating.

#### Torquay Children's Hub

- Scoping single point of access for enquiries relating to parenting/ behavioural/ emotional health and wellbeing and social isolation amongst older people in Hele, Watcombe and Barton is underway.
- A first draft of a 'social prescribing model' (A means of enabling primary care services to refer patients with social, emotional or practical needs to a range of local, non-clinical services, often provided by the CVS) has been developed.

- Funding bids to Social work innovation fund and HESW are in progress.
- 'Our Place' funding being used to create an asset based neighbourhood development plan with a focus on social isolation and child poverty.
- Timebank co-ordinator in place and buddies/peer supporters are being recruited.
- Further engagement activities with focus on children and young people planned in Hele, Watcombe and Barton. Support from Pioneer to source/fund an asset-based community development session has been requested.
- Health visitors, school nurses, lifestyles and community action plan developed to put in place measures to prevent smoking in pregnancy.
- Meeting with schools planned in October to link hub work to pupil premium and troubled families work.
- Plans to co-locate public health nursing and lifestyles within Barton surgery.

### **JoinedUp**

The JoinedUp Board and Cabinet promote the vision for integrated health, care and support and provide leadership for integration activity including, pioneer and plans to deliver a new model of care through the creation of an Integrated Care Organisation (ICO). A JoinedUp/Pioneer manager is now in post and an away day is planned for the Board in early November

## **2. Challenges for the next three months**

- Agreeing a single joint outcomes framework and plan capturing pioneer and related integration projects.
- Ensuring specific dementia and older person's mental health services for Frailty Hub.
- Completing a Torquay locality plan for holistic services.
- Potential delays in creation of ICO may impact on some of the areas of work.

## **3. Action required by partners**

- Support and promote integration and JoinedUp and Pioneer projects/activities within organisation.
- Share examples of transformational change resulting in better, integrated health, care and support for patients and people of Torbay.
- Identify obstacles and challenges hindering better integrated care and suggest alternative solutions through JoinedUp/Pioneer manager so these can be escalated through Pioneer programme.

### **Background Papers:**

The following documents/files were used to compile this report:

Hub work plans